



State of Michigan  
Department of Licensing and Regulatory Affairs  
**UNEMPLOYMENT INSURANCE AGENCY**  
[www.michigan.gov/uia](http://www.michigan.gov/uia)



## **TIER 4 EMERGENCY UNEMPLOYMENT COMPENSATION (EUC) EXPIRATION NOTIFICATION**

MAIL DATE: XX-XX-XXXX

Dear Customer:

The Unemployment Insurance Agency (UIA) strives to keep you informed of changes to ensure that you understand how you will be affected. The purpose of this notification is to advise you that, under federal law, Michigan is no longer eligible for Emergency Unemployment Compensation (EUC) Tier 4 benefits after week ending April 20, 2013. This means:

- If you are currently receiving EUC Tier 4 benefits, you will continue receiving the balance of your Tier 4 benefits to which you are entitled until exhaustion.
- If you finish receiving EUC Tier 3 benefits on or before April 13, 2013, you may be eligible to receive EUC Tier 4 benefits.
- If you finish collecting EUC Tier 3 benefits after April 13, 2013, your EUC benefits will end with your Tier 3 benefits, as EUC Tier 4 benefits are unavailable.
- Entitlement to all EUC benefits cease week ending December 28, 2013. This means that the last payable week for all tiers of EUC benefits is week ending December 28, 2013, regardless of the number of remaining weeks of payment on your EUC claim.

If you have any questions and you have a claim web account, please send your questions to the UIA's Virtual Problem Resolution Team through the online claim web account portal. To access the portal, please visit [www.michigan.gov/uia](http://www.michigan.gov/uia) and click on "UIA Online Services for Unemployed Workers."

If you have questions and have not established a claim web account, please do one of the following:

- Call UIA Customer Service at 1-866-500-0017, which is available from 8 a.m. to 4:30 p.m., ET, Monday through Friday. For TTY services, please call 1-866-366-0004.
- Visit one of the UIA Problem Resolution Offices (PRO), nearest you. Locations are updated in your *Unemployment Benefits in Michigan* handbook. New temporary offices have recently opened. For an listed of these offices, visit the UIA website at [www.michigan.gov/uia](http://www.michigan.gov/uia) to access specific locations. You can also contact Customer Service at 1-866-500-0017.
- For general claim information, contact MiHelps at 1-866-MiHelps (1-866-644-3577) 24 hours a day, 7 days a week.

***Please note that this letter was created to inform you of changes to the federal EUC program. It is not a determination of eligibility for unemployment benefits.***

The agencies listed below may be able to assist you when your unemployment benefits end:

### **Health Care Resources**

- Visit [www.healthcare4mi.com](http://www.healthcare4mi.com) or phone 1-888-988-6300.
  - MIChild is a health insurance program available to uninsured children of Michigan families.
  - Healthy Kids is a health care program for pregnant women, babies and children under 19.

### **Family Support, Housing Assistance and Health Care**

- Visit the Helping Hand Website at [www.michigan.gov/helpinghand](http://www.michigan.gov/helpinghand)

### **Foreclosure Assistance**

- Visit the Michigan State Housing Development Authority website at [www.michigan.gov/mshda](http://www.michigan.gov/mshda)

### **Utility Bill Payment Assistance**

- Access the Michigan Public Safety Commission website at <http://www.dleg.state.mi.us/mpsc/winterwise/eirectory11.pdf>

### **Food Assistance, Medical Assistance, Cash Assistance, Emergency Services and Child Care**

- Visit the State of Michigan's Bridges Program website at [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

### **Educational Opportunities and Employment Assistance**

- Visit the Michigan Works! Agencies website at [www.michiganworks.org](http://www.michiganworks.org)
- Visit Pure Michigan Talent Connect at [www.mitalent.org](http://www.mitalent.org)